



WILLIAM FARR

C of E Comprehensive School

Our ref: GSE/SXG

25 February 2025

Dear Parent/Guardian

As mentioned previously, we are currently in the process of changing our online payment portal provider from sQuid to a new company called ParentPay. Registration letters will be sent to you from Monday 3 March.

sQuid

You will need to have a balance on the sQuid account up to and including Friday 7 March so that purchases can still be made in the school canteen.

We will have completed the transfer of all basic data to ParentPay by Monday 10 March. Any debts that you have with sQuid will be carried over to ParentPay. If you have any money left on your child's catering account, you must request a refund/balance withdrawal through the sQuid app/website before Monday 14 April. Any requests after this date will incur a £10 charge from sQuid.

The sQuid account will be active until 14 March, only view and refund access will be granted until 14 April.

ParentPay

We are finalising the migration of data from sQuid to ParentPay. If you do not want your child's data moving to ParentPay, please let the Finance office know: finance@williamfarr.lincs.sch.uk by Monday 3 March, however as a completely cashless school, this will be the only way that you can pay for items (school canteen food/trips/events/stationery, etc) as everything will be payable via your ParentPay account.

We advise that as soon as you receive your registration letter from ParentPay, your child's account is created. Balances can be added to your Parent account before 10 March and then transferred over to the catering side once live to ensure a smooth transition for your child on Monday 10 March.

Any trip payments that are still outstanding will be transferred over to ParentPay, week commencing 17 March.

We appreciate your support as we complete the transfer to the new ParentPay system.

Yours faithfully

G S Edgar
Headteacher